

## **Terms of Service**

### **1. Acceptance of Terms**

By accessing or using the hosting services provided by ServerSage CloudTech Pvt Ltd ("Company", "we", "us", or "our"), you ("User", "Customer") agree to be bound by these Terms of Service ("TOS"). These TOS govern the use of all services provided by ServerSage CloudTech Pvt Ltd, including shared hosting, VPS hosting, dedicated servers, and related services ("Services"). If you do not agree to these terms, you must immediately stop using the Services.

### **2. Eligibility**

You must be at least 18 years old or have reached the legal age of majority in your country to enter into this agreement. By using our Services, you confirm that you are legally able to form a binding contract.

### **3. Services Provided**

We provide web hosting, domain registration, and other related services as outlined on our website. We will take reasonable steps to ensure that the Services are available at all times. However, we do not guarantee uptime or that the Services will be error-free, uninterrupted, or free from external threats like hacking or malware.

### **4. Account Setup**

You are responsible for providing accurate and complete information during the registration process. It is your responsibility to ensure that your contact information, especially email addresses, is kept up-to-date. We will not be liable for any issues or disputes arising from incorrect or outdated information.

### **5. Payment and Billing**

- Payment for Services must be made in advance of the provision of such Services.
- Invoices will be generated based on the billing cycle selected by the User (monthly, yearly, etc.).
- Failure to pay within the stipulated time may result in suspension or termination of Services.
- We reserve the right to change pricing at any time. However, existing contracts will not be affected until renewal.

### **6. Cancellations and Refunds**

- Customers can cancel their services at any time via the customer portal or by contacting support.

- Refunds will only be issued according to our [refund policy], which is available on our website.
- Any violation of the TOS may result in the suspension or termination of Services without a refund.

## **7. Acceptable Use Policy (AUP)**

You agree to use the Services only for lawful purposes. You are prohibited from:

- Hosting or transmitting any content that is illegal, offensive, or violates intellectual property rights.
- Engaging in spamming, hacking, or any other malicious activity.
- Hosting or distributing malware, viruses, or any software intended to cause harm.

Any breach of this AUP may result in immediate suspension or termination of your account, without notice or refund.

## **8. Intellectual Property Rights**

You retain ownership of all content that you upload, publish, or display using the Services. However, by using our Services, you grant us a worldwide, royalty-free, and non-exclusive license to host, store, and display your content.

## **9. Limitation of Liability**

We will not be liable for any direct, indirect, incidental, or consequential damages arising out of the use of or inability to use our Services. This includes, but is not limited to, loss of data, revenue, or business opportunities.

## **10. Indemnification**

You agree to indemnify and hold us harmless from any claims, damages, liabilities, costs, or expenses (including legal fees) arising from your use of the Services, your violation of these TOS, or any content you submit, post, or transmit through the Services.

## **11. Termination**

We reserve the right to terminate or suspend your account at any time for any reason, including breach of these TOS. You may also terminate your account at any time by notifying us in writing.

## **12. Governing Law**

These Terms of Service are governed by the laws of India, and any disputes will be subject to the jurisdiction of the courts in [City, State].

## **13. Modifications to the TOS**

We reserve the right to modify these TOS at any time. Changes will be effective upon posting on our website. Your continued use of the Services after any changes signifies your acceptance of the revised terms.

#### **14. Contact Information**

For any questions or concerns regarding these Terms of Service, please contact us at:

ServerSage CloudTech Pvt Ltd

HD-102, 13th Floor, WeWerk 247 Park, Lal Bahadur Shastri Rd, Gandhi Nagar, Vikhroli West, Mumbai, Maharashtra 400079, IN

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